



November 30, 2004

To Whom It May Concern:

This letter is in reference to Michael Ferreira. Michael has worked with EI on several contract opportunities in various capacities since August 2004.

From August through October, Michael acted as senior consultant and team lead on a Microsoft CRM 2002 custom enhancement project for a large online dating site. His tasks included project management, design, .NET development, and deployment of the solution. He displayed sharp business acumen and superior delivery expertise to complete the project on time and within budget.

Subsequent projects include a customized internal CRM solution to manage EI's sales pipeline, and his current assignment as Program Manager on the delivery of a complex content syndication solution for one of Canada's leading media companies.

Michael has proven to be a valuable resource, capable of managing both business and technical responsibilities in a seamless manner. His deep development and project management expertise makes him a flexible and effective leader who understands how to get the job completed.

Please feel free to contact me with any questions.

Sincerely,

David Benoliel
EVP

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